

Right to cancel

You have the right to cancel this contract within 14 days of receiving the goods without giving a reason. To exercise your right to cancel, you must notify us explicitly of your decision to withdraw from the contract. The preferred method is electronically via our website at www.rintajouppi.fi/cancellation-form. If you use this option, we will notify you without delay in a permanent manner (for example, by email) of the receipt of the cancellation notice. Alternatively, you can complete the attached cancellation form and submit it via post or email. To meet the cancellation deadline, you must send your notice of exercising the right to cancel before the deadline (within 14 days of receiving the goods).

Please complete and return this form only if you wish to cancel the contract.

I/We hereby declare my/our wish to withdraw from the contract for the supply of the following goods:

Make, model and registration number of the vehicle or product

Order date*/Receipt date*

Name of the consumer*/Names of the consumers*

Address of the consumer*/Addresses of the consumers*

Date

Consumer's signature and name in block letters*/Consumers' signatures and names in block letters*

*) Strike out what does not apply.

Effects of the cancellation

If you cancel this contract, we will refund you all payments received from you, including the cost of delivery (except for the additional cost of the delivery method you have chosen if you chose a method other than the most affordable standard delivery method offered by us), without delay and in any case no later than 14 days after receiving the cancellation notice. Unless you have specifically agreed otherwise, we will refund the payment using the same payment method you used for the original transaction. In any case, you will not incur any costs due to the refund of payments. We may refuse repayment until we have received the returned goods or you have proven that you have sent the goods back.

You must send or hand over the goods to us without delay and no later than 14 days after submitting the cancellation notice. The time limit is considered observed if the goods have been sent back before the end of that 14-day period.

You have the right to inspect the features and functionality of the goods in the same way as in a sales outlet. You must keep the goods you receive essentially unchanged and undiminished. If the cancellation concerns distance selling in accordance with Chapter 6 of the Consumer Protection Act, you are only liable for any decrease in the value of the goods that results from handling other than what is necessary to establish the nature, characteristics, and functioning of the goods.

Terms of cancellation

- The returned vehicle must be in the same technical and general condition as it was when handed over to the customer.
- The car must be accompanied by all the documents, standard equipment and accessories and keys included in the purchase price.
- J. Rinta-Jouppi Oy checks with the buyer that the vehicle meets the aforementioned conditions.
- If the vehicle is not in the same condition as it was at the time of sale and/or all documents, equipment and keys are not returned, an amount corresponding to the decrease in the value of the vehicle or product and any costs for missing documents and keys will be deducted from the amount refunded.
- The buyer must return the vehicle to the outlet that handed the vehicle over to the customer. The buyer shall bear the direct costs of returning the product.
- The buyer will not be refunded the delivery fee charged for delivery between outlets or home delivery.
- Any washing and other cleaning costs will be deducted from the refunded amount.
- J. Rinta-Jouppi deducts from the refunded amount the price of the accessories sold for the vehicle under the sales contract if the accessories have already been ordered or installed in the vehicle.
- If refurbishment or maintenance measures have been carried out on the trade-in vehicle in connection with the cancelled transaction, J. Rinta-Jouppi Oy will deduct the resulting costs from the refundable amount.
- The buyer will not be reimbursed for the costs of additional equipment or improvement measures commissioned for the purchased vehicle.
- If the vehicle has been taken into use, the buyer is obliged, in the event of cancellation, to compensate for the depreciation of the vehicle. The vehicle is considered to have been taken into use if it has been driven more than 100 kilometres after the time of delivery. For mileage exceeding 100 kilometres, depreciation is charged at €0.25 per kilometre. For motorhomes, caravans and camper vans, the amount deducted is time-based, €150 per day, and for other vehicles without an odometer, €100 per day (e.g. snowmobiles, ATVs, work machines, boats and jet skis). The charged amount will be deducted from the sum refunded to the buyer.
- If the vehicle is subject to hire purchase financing and the cancellation is not a distance selling cancellation as referred to in Chapter 6 of the Consumer Protection Act, any remaining credit and related financing costs will also be deducted from the refundable amount.
- If the possible trade-in vehicle has to be refinanced as a result of the cancellation, the buyer is responsible for the costs arising from the hire purchase financing. The financing of the vehicle is subject to the financing terms valid at the time
- The refunded amount shall be paid to the account indicated by the customer within fourteen (14) days of returning the vehicle.
- If the costs arising from the cancellation cannot be fully deducted from the amount to be refunded to the buyer, such costs must be paid in full to J. Rinta-Jouppi Oy within fourteen (14) days of the cancellation notice.
- If J. Rinta-Jouppi Oy subsequently notices any deficiencies in the vehicle returned by the buyer that have arisen while the vehicle was in the buyer's possession, J. Rinta-Jouppi Oy has the right to recover from the buyer who returned the vehicle an amount corresponding to the decrease in the value of the vehicle.
- The right to cancel only applies to business-to-consumer transactions. The right to cancel in this appendix does not apply to contracts between companies.